

Anonymous Patient Survey

Please circle the response that best fits your feelings.

1=Poor 2=Average 3=Good 4=Very Good 5=Outstanding

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|--|---|---|---|---|---|
| a. The level of office cleanliness | 1 | 2 | 3 | 4 | 5 |
| b. The general staff attitude | 1 | 2 | 3 | 4 | 5 |
| c. The way that the doctor explained | 1 | 2 | 3 | 4 | 5 |
| d. The way the insurance was handled | 1 | 2 | 3 | 4 | 5 |
| e. The level of waiting room comfort | 1 | 2 | 3 | 4 | 5 |
| f. The level of treatment comfort | 1 | 2 | 3 | 4 | 5 |
| g. The way the staff showed their care | 1 | 2 | 3 | 4 | 5 |
| h. The handling of financial arrangements | 1 | 2 | 3 | 4 | 5 |
| i. The promptness of the staff's attention | 1 | 2 | 3 | 4 | 5 |
| j. The way the doctor seemed to care | 1 | 2 | 3 | 4 | 5 |
| k. The length of the time in waiting room | 1 | 2 | 3 | 4 | 5 |
| l. The level of office parking convenience | 1 | 2 | 3 | 4 | 5 |
| m. The general office atmosphere | 1 | 2 | 3 | 4 | 5 |
| n. The telephone reception | 1 | 2 | 3 | 4 | 5 |
| o. The way the receptionist seemed to care | 1 | 2 | 3 | 4 | 5 |
| p. The way the hygienist seemed to care | 1 | 2 | 3 | 4 | 5 |
| q. The convenience of the office hours | 1 | 2 | 3 | 4 | 5 |
| r. The availability of appointments | 1 | 2 | 3 | 4 | 5 |
| s. The likelihood I'll tell friends about the office | 1 | 2 | 3 | 4 | 5 |

The things I like most about Willow Tree Dental:

The things I like least about Willow Tree Dental:
